**“The Power of Change Agents: Teaching Caregivers Effective Communication Skills to Overcome the Multiple Barriers to Patient Safety and Transparency”**

Patient Safety Student Summer Camp learning objectives:

By the end of the Patient Safety Summer Camp, students will be able to:

1. Describe in-depth at least three reasons why open, honest and effective communication between caregivers and patients is critical to the patient safety movement and reducing risk in healthcare.
2. Utilize effective tools and strategies to lead change specific to reducing patient harm.
3. Implement, lead and successfully complete a Safety/QI project at their institution over the next twelve months.

**AGENDA:**

**MONDAY JUNE 25TH, 2012**

**7:30am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am – 9:30am Welcome, Introductions, Goals, Objectives (Mayer, McDonald)

9:30am – 10:30am Student Activity (Mayer, McDonald)

10:30am – 11:30am “The Faces of Medical Errors…From Tears to Transparency: The Story of Lewis Blackman” (Mayer, Haskell, McDonald)

12:00am – 12:30pm Discussion of film - working lunch (Mayer, Haskell, McDonald)

12:45pm – 1:15pm Welcome, Introductions, Goals, Objectives (Mayer, McDonald)

1:15pm – 1:45pm Leadership Topic #1 – Deb Klamen

1:45pm – 2:45pm Small group break-out work

2:45pm – 3:00pm Break

3:00pm – 4:00pm Small group discussions

4:00pm – 4:45pm Consensus building

4:45pm – 5:00pm Reflection

6:00pm Welcome Reception – Bear Creek Lodge

**TUESDAY JUNE 26TH, 2012**

**7:30am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am –9:00am Reflections on Day #1 (Mayer, McDonald)

9:00am – 9:30am Leadership Topic #2 – Anne Gunderson

9:30am – 10:30am Small group break-out work

10:30am –10:45am Break

10:45am – 11:45am Small group discussions

11:45am – 12:00pm Consensus building

12:00pm – 1:15pm Working Lunch, catered by TSRC

“The Faces of Medical Errors…From Tears to Transparency: The Story of Michael Skolnik”

1:15pm – 1:45pm Discussion of film with students (Mayer, Haskell, McDonald)

1:45pm – 2:30pm Disruptive Behavior (Peter Angood)

2:30pm – 4:30pm Listening Awareness (Joan Lowery)

4:30pm – 4:45pm Reflection

6:00pm - 7:15 pm Telluride Town Talk @ the Palm Theatre in the school

Hosted by **Peter Hackett**, M.D., Telluride Medical Clinic

"The Science of Water: Its quirky, quixotic nature in life and energy," by **James L. Skinner**, PhD, Joseph O. Hirschfelder Professor of Chemistry, University of Wisconsin, Madison, Member of the National Academy of Science

"The Science and Mysteries of Alzheimer's Disease," by **Joan-Emma Shea**, PhD, Professor of Chemistry and Biochemistry, and Professor of Physics, University of California, Santa Barbara

**WEDNESDAY JUNE 27TH, 2012**

No breakfast at TSRC

8:30am – 11:30am Group Hike (Optional)

12:00pm - 12:30pm Lunch catered by TSRC at the school

12:30pm – 1:00pm Reflections on Day #2 (Mayer, McDonald)

1:00pm – 1:30pm Leadership Topic #3 – Wendy Madigowsky

1:30pm – 2:30pm Small group break-out work

2:30pm – 2:45pm Refreshment Break

2:45pm –3:45pm Small group discussions

3:45pm – 4:45pm Consensus building

4:45pm – 5:00pm Reflection

**THURSDAY JUNE 28th, 2012**

**7:30am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am – 8:45am Reflections on Day #3 (Mayer, McDonald)

8:45am – 9:15am Leadership Topic #4 – Helen Haskell

9:15am – 10:15am Small group breakout work

10:15am –10:30am Break

10:30am – 11:00am Small Group Discussion

11:00am – 12:00pm Consensus Building; Putting it all together

12:00pm - 1:00 pm Lunch catered by TSRC at the school

Thank you (Mayer)

6:00pm Picnic, family and guests of TSRC participants welcome free of charge