**“The Power of Change Agents: Teaching Caregivers Effective Communication Skills to Overcome the Multiple Barriers to Patient Safety and Transparency”**

Patient Safety Student Summer Camp learning objectives:

By the end of the Patient Safety Summer Camp, students will be able to:

1. Describe in detail at least three reasons why open, honest and professional communication between caregivers and patients is critical to the patient safety, transparency and reducing harm in healthcare.
2. Utilize tools and strategies to lead change specific to improving communication and reducing patient harm.
3. Implement, lead and successfully complete a Safety/QI project at their institution over the next twelve months.

**AGENDA:**

**SUNDAY JUNE 17th, 2012**

5:30pm - 7: 30pm TSRC catered reception at Bear Creek Lodge, by the outdoor pool; family members and other TSRC guests welcomed free of charge

**MONDAY JUNE 18th, 2012**

**7:30am - 9:00am TSRC catered breakfast at the school (participants only)**

9:00am – 9:30am Welcome, Introductions, Goals, Objectives (Mayer, McDonald)

9:30am – 10:30am Ice-breaker Introduction Activity

10:30am – 11:30am “The Faces of Medical Errors…From Tears to Transparency: The Story of Lewis Blackman”

11:30am – 12:15pm Discussion of film

**12:15pm - 12:45pm TSRC catered lunch (participants only)**

12:45pm – 1:15pm Leadership Theme #1 – Kim Oates

 1:15pm – 2:15pm Small group break-out work

2:15pm –2:30pm Break

2:30pm – 3:30pm Small group discussions

3:30pm – 4:00pm Consensus building; reflection

4:00pm – 5:00pm Ice-breaker activity - Kathy Pischke-Winn, Joe Halbach

**TUESDAY JUNE 12th, 2012**

**7:30am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am –9:00am Reflections on Day #1 (Mayer, McDonald)

9:00am – 9:30am Leadership Theme #2 – Kathy Pischke-Winn, Joe Halbach

 9:30am – 10:30am Small group break-out work

10:30am –10:45am Break

10:45am – 11:45pm Small group discussions

11:45am – 12:30pm Consensus building

**12:30pm - 1:00pm TSRC catered lunch; (participants only)**

1:00pm – 1:45pm “The Faces of Medical Errors…From Tears to Transparency: The Story of Michael Skolnik”

1:45pm – 2:30pm Discussion of film (Mayer, McDonald)

2:30pm – 2:45pm Reflection; (Mayer, McDonald)

2:45pm – 3:45pm Student activity

**WEDNESDAY JUNE 20th, 2012**

**No breakfast at the school**

8:30am – 11:30am Group hike; Team-building (or time on your own)

**12:00pm - 12:30pm TSRC catered lunch; (participants only)**

12:30pm – 1:00pm Reflections on Day #2 (Mayer, McDonald)

1:00pm – 1:30pm Leadership Theme #3 – Kathy Pischke-Winn, Joe Halbach

1:30pm – 2:30pm Small group break-out work

2:30pm – 2:45pm Break

2:45pm –3:45pm Small group discussions

3:45pm – 4:30pm Consensus building

4:30pm – 5:00pm Reflections (Mayer, McDonald)

6:00pm Picnic: family members and TSRC guests welcomed free of charge

**THURSDAY JUNE 21st, 2012**

**7:30am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am – 8:45am Reflections on Day #3 (Mayer, McDonald)

8:45am – 9:15am Leadership Topic #4 - Carole Hemmelgarn

9:15am – 10:15am Small group breakout work

10:15am –10:30am Break

10:30am – 11:30am Disruptive Behavior - Peter Angood

11:30am – 12:30pm Consensus Building; Putting it all together

12:30pm – 12:45pm Thank you (Mayer)