**“The Power of Change Agents: Teaching Caregivers Effective Communication Skills to Overcome the Multiple Barriers to Patient Safety and Transparency”**

Patient Safety Resident Summer Camp learning objectives:

By the end of the Patient Safety Summer Camp, residents will be able to:

1. Give an in-depth presentation that provides at least three reasons why open, honest and effective communication between caregivers and patients is critical to the patient safety movement and reducing risk in healthcare.
2. Utilize tools and strategies to lead change specific to reducing patient harm.
3. Implement, lead and successfully complete a Safety/QI project at their institution over the next twelve months.

**AGENDA:**

**SUNDAY JUNE 10th, 2012**

5:30pm - 7: 30pm TSRC catered reception at Bear Creek Lodge, by the outdoor pool; family members and other TSRC guests welcomed free of charge

**MONDAY JUNE 11th, 2012**

**7:30am - 9:00pm TSRC catered breakfast at the school (participants only)**

8:30am – 9:30am Welcome, Introductions, Goals, Objectives (Mayer, McDonald)

9:30am – 10:30am Ice-breaker Activity

10:30am – 11:30am “The Faces of Medical Errors…From Tears to Transparency: The Story of Lewis Blackman”

11:30am – 12:00pm Discussion of film

**12:00pm - 12:30pm TSRC catered lunch; grab a plate of food (participants only)**

12:45pm – 1:15pm Welcome, Introductions, Goals and Objectives

1:15pm – 4:15pm Leadership Workshop #1 (Negotiations) – Paul Levy

4:15pm – 5:00pm Reflection; Sharing of resident QI projects

**TUESDAY JUNE 12th, 2012**

**7:30am - 9:00am TSRC catered breakfast at the school (participants only)**

8:30am –9:00am Reflections on Day #1 (Mayer, McDonald)

9:00am – 9:30am Leadership Theme #2 – Shelly Dierking

9:30am – 10:30am Small group break-out work

10:30am –10:45am Break

10:45am – 11:45pm Small group discussions

11:45am – 12:30pm Consensus building

**12:30pm - 1:00 TSRC catered lunch; grab a plate of food (participants only)**

1:00pm – 1:45pm Working lunch: “The Faces of Medical Errors…From Tears to Transparency: The Story of Michael Skolnik”

1:45pm – 2:30pm Discussion of film (Mayer, McDonald)

2:30pm – 3:00pm Reflection; QI project discussion (Mayer, McDonald)

3:00pm – 3:45pm Resident activity

**WEDNESDAY JUNE 13th, 2012**

8:30am – 11:30am Group hike; Team-building (or time on your own)

**12:00am - 12:30pm TSRC catered lunch; grab a plate of food (participants only)**

12:30pm – 1:00pm Reflections on Day #2 (Mayer, McDonald)

1:00pm – 1:30pm Leadership Theme #3 – Jill Prafke

1:30pm – 2:30pm Small group break-out work

2:30pm – 2:45pm Break

2:45pm –3:45pm Small group discussions

3:45pm – 4:30pm Consensus building

4:30pm – 5:00pm Reflection; QI project discussions (Mayer, McDonald)

**THURSDAY JUNE 14th, 2012**

7:30am - 9:00am TSRC catered breakfast at the school (participants only)

8:30am – 8:45am Reflections on Day #3 (Mayer, McDonald)

8:45am – 9:15am Leadership Theme #4 – Tim McDonald and Dave Mayer

9:15am – 10:15am Small group break-out work

10:15am –10:30pm Break

10:30am – 12:00pm Putting it all together (Mayer, McDonald)

12:00pm – 12:15pm Thank you

6:00pm Picnic: family members and TSRC guests welcomed free of charge