**TRANSFORMING MINDSETS I**

**MEETING LOCATION:**

The Telluride Ah Haa School of the Arts @ 300 South Townsend St.

Organizers: Dave Mayer and Anne Gunderson

TSRC Hosts: Nana Naisbitt (970-708-0004) & Rory Sullivan (970-708-4542)

**AGENDA:**

**SUNDAY, JUNE 8, 2014**

**6:00pm - 8:00pm TSRC catered reception: Bear Creek Lodge by outdoor pool. Family members and TSRC guests welcomed free of charge**

**MONDAY, JUNE 9, 2014**

**8:00am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am – 9:30am Welcome, Introductions, Goals, Objectives, Safety Moment (Mayer, Gunderson)

9:30am – 10:30am Ice-breaker Activity

10:30am – 10:45am Break

10:45am – 11:45am “The Faces of Medical Errors…From Tears to Transparency: The Story of Lewis Blackman”

**11:45am - 12:30pm TSRC catered lunch; grab a plate of food; (participants only)**

12:30pm – 1:30pm Discussion of film **–** Mayer, Haskell

1:30pm – 3:15pm Leadership Workshop #1 Transparency (Mayer, Hemmelgarn, Haskell) - Small Group Breakouts and Consensus Building

3:15pm – 4:30pm Break; Teeter Totter game

4:30pm – 5:00pm Reflections (Oates)

5:00pm – 5:30pm Resident QI projects (Gunderson)

**6:00pm Happy Hour – Bear Creek Lodge**

**TUESDAY, JUNE 10, 2014**

**8:00am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am –9:00am Reflections on Day #1 (Mayer, Gunderson)

9:00am – 9:45am “The Faces of Medical Errors…From Tears to Transparency: The Story of Michael Skolnik”

9:45am – 10:45am Discussion of film (Mayer, Gunderson, Haskell, Hemmelgarn)

10:45am – 11:00am Break

11:00am – 12:30pm Shared Decision Making - Small Group Breakouts and Consensus Building

**12:30pm – 1:00pm** **TSRC catered lunch; grab a plate of food; (participants only)**

1:00pm – 4:00pm Leadership Theme #2 – Negotiations (Levy)

4:00pm – 4:30pm Reflections (Oates)

4:30pm – 5:15pm Resident QI projects (Gunderson)

**6:00pm Happy Hour - Bear Creek Lodge**

**WEDNESDAY, JUNE 11, 2014**

Breakfast on your own

8:30am – 11:30am Group hike; Team-building (or time on your own)

11:30am – 12:30pm Lunch on your own

12:30pm – 1:00pm Reflections on Day #2 (Mayer, Gunderson)

1:00pm – 3:00pm Leadership Theme #3 – Human Factors Engineering (Fairbanks)

3:00pm – 3:15pm Break

3:15pm – 5:00pm Patient and Family Communication (Hemmelgarn, Haskell)

5:00pm – 5:30pm Reflection (Oates)

**6:00pm TSRC Picnic, at Ah Haa School for the Arts at 300 S. Townsend: family members and TSRC guests welcomed free of charge**

**THURSDAY, JUNE 12, 2014**

**8:00am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am – 8:45am Reflections on Day #3 (Mayer, Gunderson)

8:45am – 10:45am Leadership Theme #4 – Listening (Lowery)

10:45am – 11:15am High Reliability (Mayer)

11:15am – 12:00pm Putting it all together (Mayer, Gunderson)

12:00pm – 12:15pm Closing, Thank you

**12:15pm - 12:45pm TSRC catered lunch; grab a plate of food (participants only)**

**MEETING ADJOURNED**